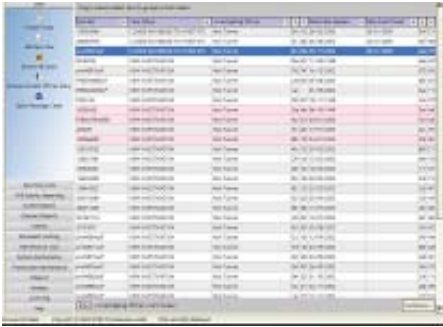




benefit fraud case management

incasebenefits is a case management system designed specifically for benefit fraud teams.



power & performance

incasebenefits gives you the tools to ensure that cases are managed and investigated quickly and effectively.

- Case management
- Officer diary with key event monitoring and alerts
- Automatic document production
- Case level image and file storage
- Advanced report writer
- Auto-generation of performance information reports
- Internal messaging and notes
- Comprehensive security and auditing
- Links to Housing Benefit data
- CPA monitoring, HBRF and KPI

incasebenefits meets the needs of investigators, administrators and managers in a single solution.



investigation tools

incasebenefits contains a powerful subject database, which enables a claimant and multiple addresses, landlords, associates and employers to be linked to case records.

Information associated with a partner, employer, landlord or other third party is linked and is then available to all officers at any time.

detailed investigation

The system enables virtually unlimited notes, diary events, documents, interviews and officer actions to be recorded in a case and linked to other areas of the system.

information management

The information contained in the database can be searched, sorted and filtered easily, enabling officers to find the information they need quickly and prioritise workloads.

diary & events

incasebenefits has a comprehensive diary system, which can be used to manage each investigation according to defined standards and procedures.

- Scheduling of officer visits
- Workflow features
- Automatic task reminders
- Improved time management
- Manager and officer alerts
- Automated document creation
- Email of completed documents

designed for:

- Housing Benefits
- Benefit Fraud
- Corporate Anti-Fraud
- Financial investigations

reporting

Built-in reports and a fully-customisable report writer enable information to be extracted quickly and easily. CPA, KPI and disclosure schedules are produced from standard reports.

financial investigations

incase now has a dedicated module to provide management of cases specific to financial investigations. This allows referrals, orders and images to be stored and reported.

bfpri

incasebenefits has an automated reporting module to enable the production of a group of key reports at the click of a button

document production

Case information is merged into custom documents, reducing the risk of errors and ensuring integrity of evidence.

management alerts

Overdue tasks are automatically displayed on the manager's desktop to ensure that important events are completed effectively.

contact the sales team

Tel 0845 224 8312

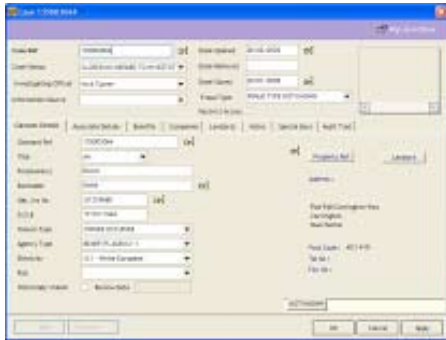
Fax 0845 224 7312

E-mail sales@intecpublicsector.com

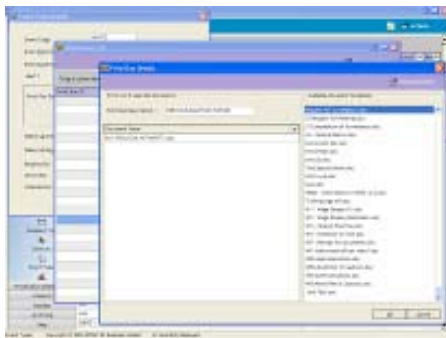
Web intecpublicsector.com

easy-to-use

incasebenefits has a simple and familiar user-interface, designed to reduce training costs and improve productivity.

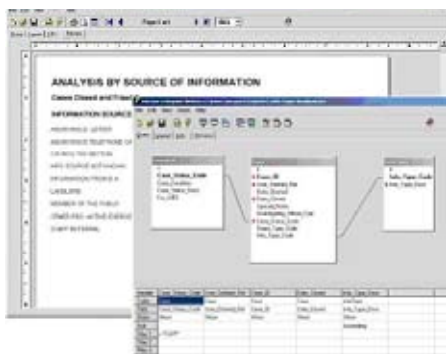


Overpayments, sanctions, legal actions, cautions and prosecutions can be stored against cases with interviews and tape records.



management information

incasebenefits includes an advanced reporting feature that allows data to be analysed to find trends and patterns. The BFPI module gives automated statistics and standard layouts.



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key features & benefits

Feature	Benefit
Detailed case management system with unlimited notes, links and diary events	Allows all information relating to a fraud case to be stored in a central location, enabling information to be retrieved quickly and easily. Reduces the possibility of information being lost.
Case-level diary indicating complete, outstanding and overdue tasks with automatic follow-on events	Important tasks are completed when they should be. Built-in workflow tools ensure that basic rules and procedures are followed in sequence. Reduces the likelihood of administrative/procedural errors.
Automatic document production and emailing	Case information is merged automatically into documents, reducing risk of errors and ensuring integrity of documentary evidence.
Financial investigations	Specific module to allow teams to manage the process of investigations that involve financial irregularities.
User-definable fields and drop-down values	The system can be expanded and configured to suit the needs of the organisations. New field values can be created and existing fields can be customised according to individual requirements.
Advanced security features, such as auditing and date and time stamped notes	The system ensures that the security and integrity of investigation information is maintained at all times.
Internal messaging and alert notification	Officers and managers alike can tag notes and information against a case to reduce the need for manual communications and un-audited emails.
Fully customisable report writer enables reports to be created, designed, copied and manipulated	A wealth of management information can be created and analysed quickly and easily. Information can be exported to other formats (e.g. spreadsheet) for detailed assessment.
KPI, legal action, prosecutions, cautions and sanctions recorded and are available for electronic output	Full case detail including prosecutions, legal actions and sanctions information can be stored in the case database to enable fraud teams to review each case holistically.
Alert system for overdue diary events	Overdue diary events are automatically brought to the attention of the manager to ensure that quality of service is maintained.
Interview and tape management	Ensures that all evidence relating to a case is managed properly and conforms to standards.
Compliant with Data Protection Act and other relevant legislation	The system complies with the DPA and FOI acts ensuring that information is captured, recorded and presented in the correct manner.
CPA, BFPI and legislative reporting	Built-in reporting allows time saving on standard reports production enabling effective time management.

For in depth information about incasebenefits and how it will benefit you and your organisation, visit our website at www.intecpublicsector.com.

Other products in our portfolio:

-  insearchintelligence Data Profiling, Mining, Analysis & Reporting
-  incheckprotector Potentially Violent Person Database
-  incaseintelligence Corporate Case Management
-  informbenefits Online claims and mobile working solution
-  voicejunction Automated voice broadcasting and SMS
-  incaseasbo Anti-Social Behaviour Case Management