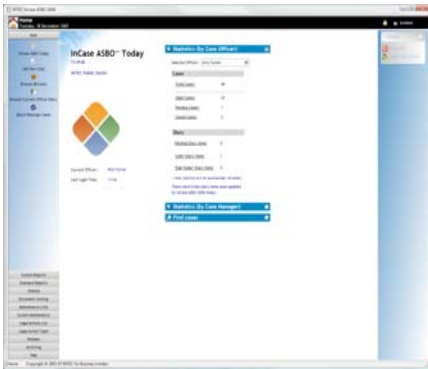




## anti-social behaviour

incaseasbo is a corporate anti-social behaviour case management system designed specifically for public sector organisations.



## power & performance

incaseasbo gives you the tools to ensure that cases are managed and investigated quickly and effectively.

- Advanced case management
- Officer diary with key event monitoring and alerts
- Automatic document production
- Case level image and file storage
- Advanced report writer
- Legal action management
- Comprehensive security and auditing
- User-definable fields
- Intelligence database

incaseasbo meets the needs of case workers, administrators and managers in a single solution.



## investigation tools

incaseasbo contains a powerful subject database, which enables multiple addresses, landlords, complainants, perpetrators and employers to be linked to case records.

Information associated with an employer, landlord or other third party is linked to that object and is therefore available to other officers when dealing with that third party at a later date.

## detailed investigation

The system enables virtually unlimited notes, diary events, documents, interviews and officer actions to be recorded in a case and linked to other areas of the system.

## information management

The intelligence information contained in the database can be searched, sorted and filtered easily, enabling officers to find the information they need quickly and prioritise workloads.

## diary & events

incaseasbo has a comprehensive diary system, which can be used to manage each investigation according to defined standards and procedures.

- Detailed audit trail
- Workflow features
- Automatic task reminders
- Improved time management
- Individual user privileges

## designed for:

- Anti-Social Behaviour Teams
- Neighbourhood Nuisance
- Housing Associations
- Social Services
- Environmental Services

## reporting

Built-in reports and a fully-customisable report writer enable information to be extracted quickly and easily. Disclosure schedules can be produced from user generated reports and built in features.

## diary

A detailed case diary ensures that officers remember upcoming events and outstanding tasks. The diary also contains basic workflow tools to ensure that correct procedures are followed at all times.

## document production

Case information is merged into custom documents, reducing the risk of errors and ensuring integrity of evidence.

## management alerts

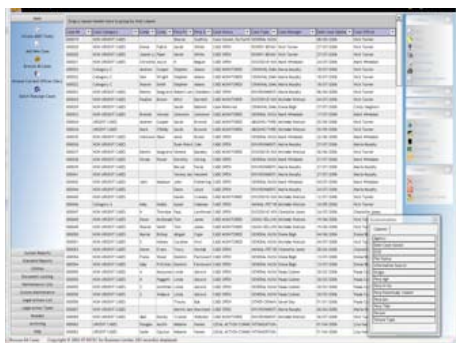
Outstanding or overdue tasks are automatically displayed on the manager's desktop to ensure that important events are completed effectively.

## contact the sales team

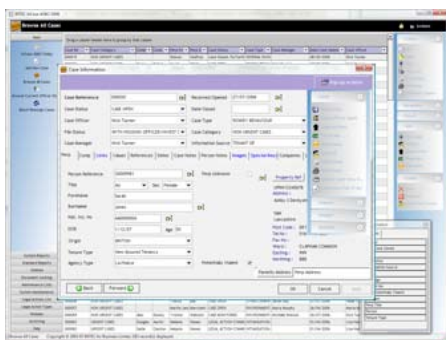
Tel 0845 224 8312  
Fax 0845 2247312  
E-mail [sales@intecpublicsector.com](mailto:sales@intecpublicsector.com)  
Web [intecpublicsector.com](http://intecpublicsector.com)

## easy-to-use

incaseasbo has a simple and familiar user-interface designed to reduce training costs and improve productivity.

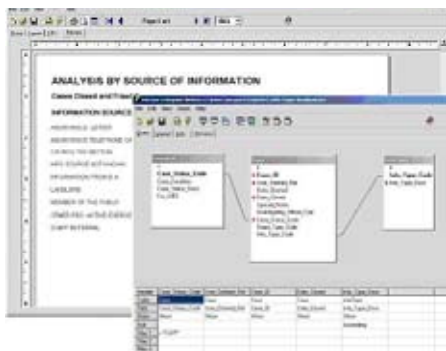


Legal actions, prosecutions and breaches can be stored against each case. Interviews and tape records are stored and managed against each case.



## management information

incaseasbo includes an advanced reporting system that allows information to be analysed to find trends and patterns.



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tel: 0845 224 8312

# key features & benefits

Feature	Benefit
Detailed case management system with unlimited notes, links and diary events	Allows all information relating to ASB to be stored at a central place, enabling information to be retrieved quickly and easily. Reduces the possibility of information being lost.
Intelligence database allows links between different information types	Rich intelligence can be discovered and recorded in the database to allow case workers to visualise patterns of behaviour. Links can be established between information such as people, cases, organisations and addresses. Pro-active investigations can be considered and carried out based on intelligent data.
Automatic document production and emailing	Case information is merged automatically into documents, reducing risk of errors and ensuring integrity of documentary evidence.
Case-level diary indicating complete, outstanding and overdue tasks with automatic follow-on events	Important tasks are completed when they should be. Built-in workflow tools ensure that basic rules and procedures are followed in sequence. Reduces the likelihood of administrative/procedural errors.
Advanced security features, such as auditing and date and time stamped notes	The system ensures that the security and integrity of investigation information is maintained at all times.
Prosecution and breach information records	Full case detail, including prosecutions, legal actions and breach information can be stored in the database to enable ASB teams to holistically work cases.
Fully customisable report writer enables reports to be created, designed, copied and manipulated	A wealth of management information can be created and analysed quickly and easily. Information can be exported to other formats (e.g. spreadsheet) for detailed assessment.
User-definable fields and drop-down values	The system can be expanded and configured to suit the needs of the organisations. New field values can be created and existing fields can be customised according to individual requirements.
Alert system for overdue diary events	Overdue diary events are automatically brought to the attention of the manager to ensure that quality of service is maintained.
Interview and tape management	Ensures that all evidence relating to a case is managed properly and conforms to standards.
Compliant with Data Protection Act and other relevant legislation	The system complies with the DPA and FOI acts, ensuring that information is captured, recorded and presented in the correct manner.

For in depth information about incaseasbo and how it will benefit you and your organisation, visit our website at [www.intecpublicsector.com](http://www.intecpublicsector.com)

Other products in our portfolio:

insearchbenefits	Data Profiling, Matching, Analysis & Reporting
incheckprotector	Potentially Violent Person Database
incaseintelligence	Corporate Case Management
incasebenefits	Benefit Fraud Case Management
informbenefits	Mobile working solution
incidentmanager	Corporate Incident Management