



## InControl

### Objective Decision Making & Interview Management

#### InControl

##### Key Features and Benefits:

- Analysis of Referrals
- Interview Management
- Aids Risk Lead Investigations
- Simplifies Exhibit Management
- Tape Management
- Identifies Trends in Fraud Types and Referral Sources

#### INTEC PUBLIC SECTOR

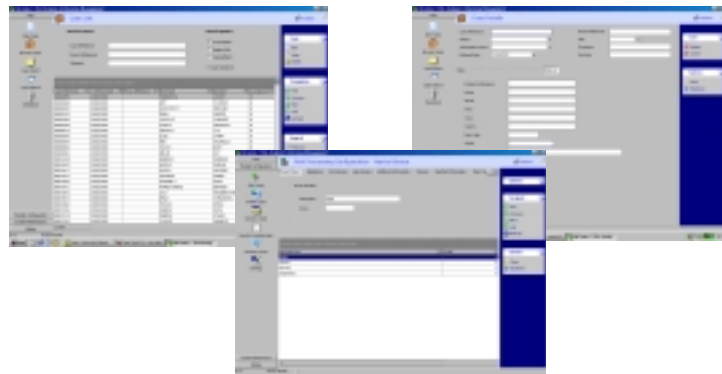
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**InControl** provides the investigator with a system that will compliment and enhance their existing case management system, regardless of the system used.

The system comprises six separate modules which manage and control the activities associated with an investigation that are not always catered for in all systems. These modules comprise:

- Risk Assessment
- Interview Tape Library
- Exhibits and Time Line
- Sanctions Decision Maker
- Interview Database
- Sanctions Database

#### Risk Assessment

This module allows the investigator to assess the risk of an alleged fraud.

Assessing the risk of a referral and providing feedback to the referring source, where appropriate are important factors of the Benefit Fraud Inspectorates Performance Standards.

### Exhibit and Time Line

The officer simply has to type a brief description of the document or event, enter the effective date and assign an exhibit number if appropriate. The system will then display the events or documents in chronological order in the form of a 'Time Line'.

The history of the claim is displayed alongside a single 'Time'.

The sequence of events in both the claim and investigation are graphically displayed and can be interpreted easily rather than pouring through endless exhibits and case notes.

### Interview Database

Interview records are cross referenced to the tape library and allow the users to see at a glance how many times an individual may have been interviewed and what format that interview may have taken.



### Taped Interview Diary

Following a taped interview it is essential that the tapes are stored securely and can be accounted for. This module provides you with a comprehensive system whereby everything associated with the tape is recorded.

### Sanctions Decision Maker

Simply by answering a number of questions based upon the Public Interest Test and incorporating these with your own Counter Fraud policy, this module provides the user with an objective decision as to what level of Sanction to apply whether it is a caution, an Administrative Penalty or ultimately a Criminal Prosecution.



*An Authority performing above standard will monitor the awarding of sanctions against defined policy criteria—Benefit Fraud Policy Inspectorates' Performance Standards.*



### Sanctions Database

Once the decision has been made as to what level of sanction to apply this can be recorded on the system to allow analysis of sanctions administered by the authority and to monitor the subsidy claimed in relation to those sanctions.